Activate your Vodafone Sure Signal

To get your Sure Signal up and running, please open this booklet and follow the simple steps.

Safety notes
Please read this quick setup guide carefully before using the device.

- Do not install your Vodafone Sure Signal in a humid room (bathroom, laundry, kitchen, etc.) or within 1.5m of a tap or water source, or outside. The device and all associated components (power supply, handset, cables) are for indoor use in normal temperature conditions only.
- Keep the device out of the reach of children, especially infants. Do not expose the device to moisture, splashes, drips or spray.
- To avoid the risk of demagnetisation, do not store diskettes, credit cards or similar objects in the vicinity of the device.

Purpose
The purpose of the device is to provide you with coverage to make calls, send texts and Picture Messages, and access mobile data from a location which may not have 3G coverage.

Installation
Ensure that the device is at least 0.5m above the ground, and not located in a location which may reduce signal quality.

Location
Ensure that the device is in an area where calls can be made in the event of power loss. Never use the device in areas where radio transmission is prohibited. The placement of the Sure Signal should be considered with all areas in mind.

Safety notes
- Read the safety notes section.
- Do not use at refuelling points.
- Do not rely on this device for emergency communications.
- Maintain a separation distance of 20 cm from the Sure Signal.
- Do not dispose of in a fire.
- Small parts may cause a choking hazard.
- Avoid contact with magnetic media.
- Avoid extreme temperatures.
- Keep away from pacemakers and other personal medical devices.
- Avoid contact with liquid, keep dry.
- Switch off when instructed in hospitals and medical facilities.
- Do not try to disassemble.
- Switch off in explosive environments.
- Only use approved accessories.

This product is recyclable. Dispose of it properly.

Purpose
The purpose of the device is to provide you with coverage to make calls, send texts and Picture Messages, and access mobile data from a location which may not have 3G coverage.

Installation
Ensure that the device is at least 0.5m above the ground, and not located in a location which may reduce signal quality.

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Quick Setup Guide
Vodafone Sure Signal

Welcome to your Vodafone Sure Signal.

Just follow these simple setup instructions to boost your mobile signal in your office.

1. Before you start up, please make sure that you have:
   a. a fixed broadband modem or broadband modem/router
   b. your Vodafone 3G phone or device
   c. a nearby mains power socket.

2. Open the Vodafone Sure Signal packaging and follow the instructions inside to install your Vodafone Sure Signal.

3. Ensure that the device is in an area where calls can be made in the event of power loss. Never use the device in areas where radio transmission is prohibited. The placement of the Sure Signal should be considered with all areas in mind.

Open source components
The Vodafone Sure Signal contains a number of open source components. Please visit www.vodafone.co.nz/suresignal for licensing information and, where applicable, access to source code.

Country of use
Use of the device is only permitted in NZ.

Package
The product is recyclable. Dispose of it properly.

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3. a nearby mains power socket.

Activate your Vodafone Sure Signal
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Safety notes
Please read this quick setup guide carefully before using the device.

- Do not install your Vodafone Sure Signal in a humid room (bathroom, laundry, kitchen, etc.) or within 1.5m of a tap or water source, or outside. The device and all associated components (power supply, handset, cables) are for indoor use in normal temperature conditions only.
- Keep the device out of the reach of children, especially infants.
- Do not expose the device to moisture, splashes, drips or spray.
- To avoid the risk of demagnetisation please do not store diskettes, credit cards or similar objects in the vicinity of the device.

Personal Medical Devices
- Keep away from pacemakers and other personal medical devices.
- Avoid contact with liquid, keep dry.
- Switch off when instructed in hospitals and medical facilities.
- Do not try to disassemble.

Emergency
- The device does not work in case of power loss, so please use your mobile or landline phones to make emergency calls.

Power Supply
- Only use the manufacturer’s original power supply units. Take care that the power supply is always easily accessible. The voltage specified on the rating plate of the power supply unit must match that of your mains supply. Disconnect the mains plugs of all devices during thunderstorms.

CE marking:
The CE marking certifies that the product meets the main requirements of the European Parliament and Council directive 1999/5/EC on telecommunications terminal equipment, regarding safety and health of users, and regarding electromagnetic interference. The declaration of compliance can be consulted on the site http://ec.europa.eu/enterprise/sectors/rtte/documents

Packaging
To facilitate recycling, please respect the sorting rules set up in your country for this kind of waste.

Country of use
Use of the device is only permitted in NZ.

Product
This product belongs to the family of electrical and electronic equipment. In this respect, the European regulations ask you to dispose of it selectively: at sales points in the event of the purchase of similar equipment, or at the collection points made available to you locally (drop-off centre, selective collection, etc.). When installing the product in a hospital, obey all regulations or rules with respect to the use of a wireless device.

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Before you start up, please make sure that you have:
1. a fixed broadband modem or broadband modem/router
2. your Vodafone 3G phone or device
3. a nearby mains power socket.
Quick setup

Just follow these simple steps to boost your indoor 3G signal.

1. Plug one end of the included Ethernet cable into the yellow Ethernet port on the Sure Signal.
2. Plug the other end of the Ethernet cable into a spare Ethernet port on your fixed broadband router*.
3. Plug the Sure Signal into the mains power supply – you will see the light turn on.
4. The Sure Signal will now start its initialisation process. This is fully automated and may take between one and two hours to complete.
5. Once the initialisation process is complete, turn your mobile handset off and then on, so your mobile can automatically connect to Sure Signal.

You will see the light turn on.

The Sure Signal will now start its initialisation process. This is fully automated and may take between one and two hours to complete. During this time all the lights will blink continuously – when they stop blinking and the Power, Internet and Service lights remain on the process is complete.

Once the initialisation process is complete, turn your mobile handset off and then on, so your mobile can automatically connect to Sure Signal.

Your Vodafone Sure Signal is now set up and ready for you to use.

We recommend that you leave the Sure Signal plugged in at all times to maintain optimum performance.

You should now have full 3G signal strength on your phone. If this doesn’t happen, please go to www.vodafone.co.nz/business/suresignal

FAQs

For more technical information, please go to www.vodafone.co.nz/business/suresignal

How do I check that my mobile is using the Sure Signal?

The phone symbol on the Sure Signal will flash while your phone is in use.

Why will my phone not connect to the Sure Signal?

The Sure Signal supplies a 3G signal. If your phone is a 3G phone, please check it is set to use the 3G service.

For assistance please visit our help centre at: www.vodafone.co.nz/business/suresignal

If I leave my Sure Signal plugged in all the time, how much electricity will it use?

The Sure Signal uses about the same power as a typical broadband Wi-Fi router.

What are the radio frequency emissions from the Sure Signal?

The Sure Signal emits a lower level of emissions than a standard wireless broadband router.

Since I plugged my Sure Signal in I have been unable to connect my PC to the internet via Wi-Fi. Is there a fault?

No, but if the Sure Signal is situated too close to your broadband Wi-Fi router this can occasionally affect the range of the Wi-Fi.

To rectify this please move your Sure Signal further away from your router (there is no need to move it further than the supplied cable allows)

Help and support:

Go to www.vodafone.co.nz/business/suresignal or call us on 0800 921 021.

* Single Ethernet port instructions: if you wish to use a broadband modem that only has one Ethernet port, please follow these steps to connect:

Connect the included Ethernet cable from the yellow Ethernet port on the Sure Signal to the Ethernet port on your modem. Then plug your existing Ethernet cable from the port labelled PC on your Sure Signal to the Ethernet port on your PC.

What do the lights mean?

Power: On – the Sure Signal is powered on

Fast flashing – a problem has been detected

Internet: On – a Vodafone internet connection has been established

Slow flashing – connection in progress

Fast flashing – connection error

Users: On – maximum number of concurrent users reached (8)

Slow flashing – one user

Fast flashing – several users

Service: On – the Sure Signal is ready for use

Slow flashing – the Sure Signal is updating itself

Restart: When restarted, the Sure Signal lights will run through this sequence:

1. 1 light on

2. All lights flash once

3. Flash slowly

4. Flash slowly

5. Stays on

6. Blows out

7. Flash when the Sure Signal is in use.
Quick setup
Just follow these simple steps to boost your indoor 3G signal.

1. Plug one end of the included Ethernet cable into the yellow Ethernet port on the Sure Signal.
2. Plug the other end of the Ethernet cable into a spare Ethernet port on your fixed broadband router.*
3. Plug the Sure Signal into the mains power supply – you will see the Power light turn on.
4. The Sure Signal will now start its initialisation process. This is fully automated and may take between one and two hours to complete.
5. Once the initialisation process is complete, turn your mobile handset off and then on, so your mobile can automatically connect to Sure Signal.

Your Vodafone Sure Signal is now set up and ready for you to use. We recommend that you leave the Sure Signal plugged in at all times to maintain optimum performance.

You should now have full 3G signal strength on your phone. If this doesn’t happen, please go to www.vodafone.co.nz/business/suresignal for FAQs.

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What do the lights mean?

1. Power: On – the Sure Signal is powered on
   Flashing – a problem has been detected
2. Internet: On – a Vodafone internet connection has been established
   Slow flashing – connection in progress
   Fast flashing – connection error
3. Users: On – maximum number of concurrent users reached (8)
   Slow flashing – one user
   Fast flashing – several users
4. Service: On – the Sure Signal is ready for use
   Slow flashing – the Sure Signal is updating itself
5. Restart: When restarted, the Sure Signal lights will run through this sequence:
   1. All lights flash once
   2. All lights flash once
   3. Flashes slowly
   4. Flashes slowly
   5. Stays on
   6. Stays on
   7. Flashes when the Sure Signal is in use.

* Single Ethernet port instructions: if you wish to use a broadband modem that only has one Ethernet port, please follow these steps to connect:
Connect the included Ethernet cable from the yellow Ethernet port on the Sure Signal to the Ethernet port on your modem. Then plug your existing Ethernet cable from the port labelled PC on your Sure Signal to the Ethernet port on your PC.
Quick setup

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1. Plug one end of the included Ethernet cable into the yellow Ethernet port on the Sure Signal.
2. Plug the other end of the Ethernet cable into a spare Ethernet port on your fixed broadband router.*
3. Plug the Sure Signal into the mains power supply – you will see the Power light turn on.
4. The Sure Signal will now start its initialisation process. This is fully automated and may take between one and two hours to complete. During this time all the lights will blink continuously – when they stop blinking and the Power, Internet and Service lights remain on the process is complete.
5. Once the initialisation process is complete, turn your mobile handset off and then on, so your mobile can automatically connect to Sure Signal.

Your Vodafone Sure Signal is now set up and ready for you to use.

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- Flashing – a problem has been detected

**Internet:**
- On – a Vodafone internet connection has been established
- Slow flashing – connection in progress
- Fast flashing – connection error

**Users:**
- On – maximum number of concurrent users reached (8)
- Slow flashing – one user
- Fast flashing – several users

**Service:**
- On – the Sure Signal is ready for use
- Slow flashing – the Sure Signal is updating itself

**Restart:**
When restarted, the Sure Signal lights will run through this sequence:
1. All lights on
2. All lights flash once
3. Flashes slowly
4. Flashes slowly
5. Stays on
6. Stays on
7. Flashes when the Sure Signal is in use.

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Quick setup

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  - On — maximum number of concurrent users reached (8)
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- **Service:**
  - On — the Sure Signal is ready for use
  - Slow flashing — the Sure Signal is updating itself

- **Restart:**
  - When restarted, the Sure Signal lights will run through this sequence:
    1. All lights off
    2. All lights flash once
    3. Flashing slowly
    4. Fast flashing
    5. Stays on
    6. Stays on
    7. Flashes when the Sure Signal is in use.
Activate your Vodafone Sure Signal

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Safety notes

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1. Read the safety notes section
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4. Maintain a separation distance of 20 cm from the Sure Signal
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9. Keep away from pacemakers and other personal medical devices
10. Avoid contact with liquid, keep dry
11. Switch off when instructed in hospitals and medical facilities
12. Do not try to disassemble
13. Switch off in explosive environments
14. Only use approved accessories
15. This product is recyclable. Dispose of it properly.

Purpose

The purpose of the device is to provide you with coverage to make calls, send texts and Picture Messages, and access mobile data from a location which may have limited coverage.

Installation

Ensure right conditions are present for the device to function, i.e. optimal line of sight to the mobile network.

Health

The device contains a radio transmitter which may affect the operation of medical electronic devices such as hearing aids or heart pacemakers. Your doctor can provide you with further advice.

Emergency

This device should not be used in case of power loss; please use your mobile or landline phones to make emergency calls.

Power supply

Only use the manufacturer's original power supply units. Take care that the power supply is always easily accessible. The voltage specified on the rating plate of the power supply unit must match that of your mains supply. Disconnect the mains plugs of all devices during thunderstorms.

CE marking:

The CE marking certifies that the product meets the main requirements of the European Parliament and Council Directive 1999/5/EC on telecommunications terminal equipment and radio equipment, concerning electromagnetic compatibility. The declaration of conformity is also available at the site mentioned in the CE marking.

Packaging

The packaging is designed for recycling. Please dispose of it in your local waste recycling centre.

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